InterImage

Automate
the Repetitive
Accelerate
Performance

WHY INTERIMAGE?

Experienced Intelligent Automation Provider: In 2018, InterImage recognized Intelligent Automation as the future of IT modernization, and began developing expertise in the necessary supporting technologies, i.e. **Robotic Process Automation** (RPA), **Machine Learning** (ML), and **Artificial Intelligence** (AI). Now, InterImage is an experienced Intelligent Automation provider, having led successful projects across multiple government agencies. InterImage's Intelligent Automation experience is backed by a **25-year history** of providing end-to-end Business Process Automation (BPA) and Business Process Management (BPM) solutions to federal government customers.

Small Business Perks: InterImage offers **large company capabilities**, while providing small company attention, speed, and costs.

TOP TIER AUTOMATION TEAM

- **30+ trained staff**, including certified UiPath Developers, Solution Architects, Business Analysts, and Infrastructure Engineers
- Active clearances, including TS and FSP
- Strong **Machine Learning** (ML) and **Artificial Intelligence** (AI) integration capabilities including custom model development
- Recognized UiPath Gold Partner
- Introduced RPA and ML/AI solutions to program teams and senior leadership **across 8 agencies**

EXPERIENCED IN PROCESS SERVICES

- InterImage has **25+ years** of automating and managing mission-critical large and small business processes across disciplines including facilities management, HR, finance, criminal justice, telecommunications, & more.
- **Key projects** include those supporting:
  - Investigative case management (Army)
  - Law enforcement systems (Army)
  - Enterprise workflow management (FBI)
  - Unified Contracting System (FAA)
  - Criminal Justice Investigative System (Navy CJIS)
  - Corrections Management Information System (Navy)

A Woman-Owned Small Business

- **UI Path Gold Partner**
- **CMMI** Dev / Level 3
- **ISO 9001:2015**
- **Top Secret** facility clearance
- **50% of staff** hold national security clearances
- **DCMA** approved accounting system

CONTACT US

Whitney Simons
Business Development Manager
Phone: 571.482.1021
Email: wsimons@iimage.com

Chris Durham
Director, Strategic Programs
Phone: 571.482.1025
Email: cdurham@iimage.com

InterImage
4121 Wilson Blvd, 5th floor
Arlington, VA 22203
703.522.7400 | iimage.com

The RPA Advantage:

Process Speed

- RPA Automations are designed to save time and drive efficiency

Rapid ROI

- Implementation of an initial set of RPA Automations takes around 3 months, whereas other technologies, such as BPM and Enterprise Application Integration, can take up to 6-12 months
- ROI with RPA can be seen in 3-6 months, versus 18-30 months with other technologies
- RPA Automations provide a significant ROI in time savings

Quality

- RPA Automations promote accuracy and eliminate human error, with the potential to reach a 100% accuracy rate

Scalability & Flexibility

- RPA Automations can be scaled up/down in minutes at minimal or no extra cost

24/7/365 Services

- RPA Automations are not limited to core business hours

Customer & Team Morale

- RPA Automations increase throughput and overall productivity, decrease delivery times, improve service delivery, and allow employees to focus on value-add strategic work

Non-Invasive Technology

- RPA does not require cumbersome changes to IT architecture or deep integration with underlying systems
- RPA offers a "light-weight," reliable, secure, fast, and cost-efficient way to integrate with existing processes, infrastructure, and IT assets

Insights & Analytics

- Audit trails are available 100% of the time
- All activities performed by RPA Automations can be logged and interpreted through customized reporting tools, such as visual dashboards adapted for each operational requirement

IDEAL PROCESSES FOR RPA

- ✓ Manual and repetitive tasks
- ✓ System processes with high transaction volumes
- ✓ Tasks with high risk of human error
- ✓ Data collection, processing, and distribution activities
- ✓ Data organizing and reporting activities
- ✓ Compliance and data integrity activities
- ✓ Tasks interfacing with multiple disparate systems

RPA IS THE GATEWAY TO ML/AI

- RPA quickly **establishes data pipelines across disparate systems** to support ML model training and operational decision making
- RPA **automates post-decision actions**, including system updates and reporting, based on ML model inference
- RPA allows modular automations to be shared across R&D teams to support and **accelerate rapid prototyping**
- InterImage **ML/AI capabilities** include: Chatbots & Natural Language Processing (NLP); Image, Classification, & Sentiment Analysis; Anomaly & Prediction Analysis

RECENT RPA & ML/AI EXPERIENCE

SUMMARY

- **71 Automations in PROD**, including 44 unattended
- **ML/AI integration** including PDF processing and data extracting

Customer	Automation Focus	Number of Automations	Annual Productivity Savings YoY (FTEs)
USDA	**Acquisition, Security, and Human Resources**	44	33
IRS	**Case Management**	3	15
FRA	**Infrastructure Support**	2	1
DOS	**Helpdesk**	18	8
OK DPS	**Data Processing**	4	18
FAA BPA	**RPA**	TBD	TBD
DOD JAIC	**RPA + ML/AI**	TBD	TBD
MPO	**RPA COE**	TBD	TBD