



NEW YORK STATE OFFICE FOR TECHNOLOGY CREATING A PROJECT MANAGEMENT OFFICE

PROJECT DESCRIPTION

We assisted the New York State Office for Technology (OFT) in developing and implementing their Project Management Office (PMO). Implementing the PMO created a focal point for project management products, services, information and support for the entire state. As a result of our role in the project, the PMO is delivering an array of project management services to the Office for Technology and other state agencies, including the Project Management Mentoring Program (PMMP), methodology implementation services, and a PM Users Group.

OUR APPROACH

We provided two parallel efforts in the development of the OFT's PMO. The first supported the development and implementation of new key processes, products and services, and policies and practices for the PMO. The second effort included assisting in the development of the methodology documented in the published New York State Project Management Guidebook. To validate the efficacy of the PMO's products and services and the state's project management methodology, we conducted an assessment of the project management capabilities of a random sampling of state agencies. The purpose of this assessment was to understand the project management environment in New York and to adjust the project management services offered by the PMO. In addition, the assessment provided an opportunity to implement standard project management metrics to measure project success across the state. We approached these efforts using our framework of facilitated workshops and knowledge transfer to model best practices for the client while delivering results that were immediately applicable.

SERVICES RENDERED

- Business Reengineering
- Strategic Planning

INNOVATION AND ACHIEVEMENT

Built on the momentum of the Project Management Mentoring Program developed as a separate project effort, we helped the OFT focus its efforts on key priorities and activities and achieve results rapidly, using a structured environment. OFT established clear scope, timetables and expectations for the development and implementation of the PMO. The project built and established the PMO staff, planned specific deliverables and outcomes, managed the expectations of project participants, sponsors, and stakeholders, and defined systematic monitoring and reporting of progress.